



# Tri State Computer Centre

103 Pennsylvania Ave.  
Matamoras, PA 18336  
Phone – (570) 491-2959

<b>Date:</b>	<b>*Make:</b>	<b>*Model:</b>
	<input type="checkbox"/> <b>Charger/Cords left if checked</b>	
	<b>Damage:</b> _____	
<b>Customer Information</b>		
<b>*Name:</b>	<b>*Phone:</b>	
<b>Email Address:</b> _____ @ _____		
<b>Address:</b>	<b>City &amp; State:</b>	<b>Zip Code:</b>
<b>Phone/Tablet/Computer Information</b>		
<b>*Description of Problem:</b>		
<b>*Login :</b>	<b>Software Firewall Install:</b> _____	<b>Antivirus Malware:</b> _____
<b>*Password:</b>	<b>\$39</b> <b>Secure Password Manager:</b> _____	<b>\$49 1 year</b> <b>Privacy VPN:</b> _____
	<b>\$49</b>	<b>\$49 per year</b>
<b>VERBAL APPROVAL NEEDED FOR ANYTHING OVER \$100 Unless otherwise stated here → \$ _____</b>		
<b>Parts Total: \$</b>	<b>Labor Hours Total:</b>	
<b>Labor Total: \$</b>	<b>WORK COMPLETED:</b>	
<b>Sub Total: \$</b>		
<b>TAX (6%) \$</b>		
<b>TOTAL COST: \$</b>	<b>Parts Used:</b>	
<b>Disclaimer and Legal Stuff</b>		

\*\*\*I hereby authorize the work hereinafter set forth to be done along with the necessary material and agree that TSCC's normal turnaround time is 3 to 5 business days. TSCC is not responsible for any delays caused by availability/delivery of parts by supplier/shipper. I also hereby grant TSCC and its staff permission to use any and all diagnostic/repair equipment deemed necessary. An express lien is hereby acknowledged on the above equipment to secure the amount of repairs/upgrades/ testing or outstanding balance due. I understand that TSCC is not responsible for any data loss, damage or unforeseeable conflicts of unknown or unlisted software, hardware or manufacturers locks and or protections. TSCC reserves the right to discard any old parts from replacements or upgrades unless requested in writing to save specific parts. TSCC also holds the right to and will dispose of any equipment left on the premises more than 30 days from date of this agreement. Please remember that it is not our responsibility to find problems not listed on the work order. TSCC holds the right to charge a minimum fee of \$69.00 for basic computer diagnostics / \$29 for Phone diagnostics / \$100.00 on all repairs for computers, printers, faxes, phones, tablets & copiers even if minimal work was done to the machine. A \$50.00 returned check fee charge per item will be applied. First time customers are on a C.O.D., cash, or credit card only basis.

<b>Signature:</b>	<b>Date:</b>
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